

SUHAREVKA HOTEL POLICY & RULES

We would like to ensure a safe and pleasant stay of all our guests. Please read rules of stay in our hotel.

1. Suharevka is a smoking-free hotel. Smoking is not allowed in rooms, corridors, kitchen or anywhere inside building. Please smoke outside. Violators will have to pay 1000 rubles, if you are caught second time you will be asked to leave hotel with no refund.
2. Loud music and talks are not allowed from 10 PM till 8 AM. Please use common room for your activities.
3. Small animals can only be accommodated in the hotel on condition that their owner proves that they are healthy and pose no health risk.
4. The hotel is not liable for jewels, money or other valuables left in dorm rooms. Please ask key from locker.
5. If you stay in private room please be sure during your stay that your door is locked when leaving your room.
6. If guest doesn't arrive before 9 PM without advanced notice, Suharevka hotel marks guest's reservation as *NO-SHOW* and charges his credit card for 1 night. Hotel has the right to give this room to another guest.
7. For your future reservations made directly through reception don't forget to take printed confirmation and pay for 1 night.
8. During your stay you may use kitchen. Please don't cook strong smelling meals and clean your dishes after using them.

Check-in time is 1 PM. Please pay 100% of your accommodation and other charges in rubles at check-in time. If you pay day by day we have the right to sell your room to another client for unpaid days. In order to avoid that please pay for your following night stay before 11 AM.

Migration registration of foreign citizens in Russian Federation

Since 2007 according to Federal Law on Migration Registration of Foreign Citizens and Stateless Persons the guest must register his visa at Suharevka within 24 hours.

Upon arrival you give your passport, visa and migration card. The hotel fills in a special *Notification* form and within 24 hours posts it.

If you arrive on Sunday your registration will be ready on Monday. Registration costs 700 rubles.

Check-Out Procedure

Check-Out time is 11 AM. You may leave earlier if you wish. However, be advised that there are no refunds for early departure. You may leave your luggage in our common room and pick it up later.

1. Remove all personal property from the room. Charges for additional cleaning, removal of abandoned or damaged property, or any conditions other than reasonable wear and tear not included on your original rate will be billed to your credit card.
2. Return your keys to reception. If you lose magnetic key you will be charged 200 rubles.
3. If you have not checked out properly by 1 PM, you will be charged 50% of daily rate.

Cancellation Policy:

Guest may cancel or amend booking up to 48 hours before arrival date, without cancellation charges. After this time you will be charged for the first night of accommodation.

Complaints by guests and any possible suggestions for improving the hotel's activities are received by the hotel management. Call Tania on +7 910 420 3446 or email info@suharevkahotel.ru